



## CITY OF KIRKWOOD

### WATER SERVICE LINE REPLACEMENT PROGRAM

### 2025 "ANNUAL NOTICE"

Dear Water Customer:

Kirkwood Water wishes to inform you that the service line material at your home or building located in Kirkwood is currently classified as one of the following:

- Lead Service Line
- Galvanized Requiring Replacement
- Unknown: Possibly Lead

**Please respond via email to [leadservicelines@kirkwoodmo.org](mailto:leadservicelines@kirkwoodmo.org) upon receipt of notification providing your water service material's type.**

If your service line is confirmed as being comprised of lead or is confirmed as galvanized requiring replacement, please read the information below that explains the health effects of lead, how to reduce lead in your drinking water and available financial opportunities should you choose to replace your service line.

If your service line is classified as "Unknown: Possibly Lead," please read the health effects information provided below and follow the recommendations for reducing lead in your drinking water. In addition, please see the links below that can help you to identify your service line material using visual inspection, along with a scratch and magnet test. Please provide the identification information to your water supplier at

A video on identification of service line materials and picture identification guides are available at:

<https://www.youtube.com/watch?v=1JUGIpuH9a4>

<https://dnr.mo.gov/document-search/do-you-have-lead-service-line-pub3046/pub3046>

<https://dnr.mo.gov/document-search/how-identify-your-water-service-line-material-pub3052>

## Health Effects of Lead: Potential Health Risk

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney-or nervous system problems.

Lead in drinking water, although rarely a sole cause of lead poisoning, can significantly increase a person's total lead exposure. Infants who drink baby formulas and concentrates that are mixed with water containing lead are particularly at risk. EPA estimates that drinking water can make up 20% or

# How to Reduce Lead in Drinking Water

more of a person's total exposure to lead. Boiling water does not reduce lead levels.

Please see the following link for additional information concerning the health effects of lead.

<https://dnr.mo.gov/document-search/lead-drinking-water-important-information-how-protect-your-health-pub2409/pub2409>

Information on lead in drinking water, testing methods and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.

1. Run your water to flush out lead. If a faucet has not been used for several hours, allow the water to run at the tap for 15 to 30 seconds or until it becomes cold and reaches a steady temperature before using it for drinking or cooking. This flushes lead-containing water from the pipes. The water you run from drinking water taps does not have to be wasted; you can use this water for cleaning purposes or watering plants. You may want to keep a container of drinking water in your refrigerator, so you don't have to run water every time you need it.
2. Use cold water for cooking and preparing baby formula. Do not drink or cook with water from the hot water tap, as lead dissolves more easily into hot water. Do not use water from the hot water tap to make baby formula.
3. Do not boil water to remove lead. Boiling water will not reduce the lead content.
4. Look for alternative sources or treatment of water. If water testing has shown you have elevated lead in your drinking water, you may want to consider purchasing bottled water or a water filter. Read the package to be sure the filter is approved to reduce lead, with NSF/ANSI 53-2021 labeling, or contact the [National Sanitation Foundation](#) at 800-NSF-8010 (800-673-8010) for information on performance standards for water filters. If you choose to install a lead-removal filter, be sure to maintain and replace the filter device according to the manufacturer's instructions to protect water quality.

## Service Line Replacement Financial Opportunities

On October 8, 2024, the Biden-Harris Administration issued a final rule requiring drinking water systems across the country to identify and replace all lead pipes within 10 years. If your service line is confirmed as lead or galvanized requiring replacement, as your water provider, we are required to replace your entire lead service line from the City's water main to the customer's exterior wall of the home. The relocation of inside water meters shall be performed at the same time to avoid additional water service disruption.

Kirkwood Water is working to provide a program to help Kirkwood Water Customers fund lead service line replacements starting in late 2026. For the most up to date information regarding this funding program, please visit Kirkwood Water's Website at [www.kirkwoodmo.org/kirkwoodwater](http://www.kirkwoodmo.org/kirkwoodwater). Kirkwood Water is currently working with customers to verify each home's service line material. Kirkwood Water will maintain open lines of communication with each customer owning lead, galvanized, or unknown service line material as our Lead Service Line Replacement Program progresses. For more information, you may contact our Water Department at [leadservicelines@kirkwoodmo.org](mailto:leadservicelines@kirkwoodmo.org).