

Water Service Repair Fund

Beginning in March 2001, all monthly water bills to Kirkwood's single-family residential customers, including those living in multi-family structures with four units or fewer, began to include an additional \$1 charge for the Water Service Repair Fund. The fund is a kind of insurance that pays for repairs of leaking water services. Voters in St. Louis County approved this fee collection in November 2000. The program is administered by the St. Louis County Department of Public Works, but the fee is collected by the City of Kirkwood and paid directly to the County.

The fund covers costs to repair leaks on water service lines out to the City's water main. It also pays for repair or replacement of malfunctioning valves on the service line. Items not covered include the location, adjustment, maintenance, repair or replacement of curb boxes and meter boxes; the replacement of service lines to correct low flow or low pressure problems; and the replacement of service lines to eliminate lead materials.

Businesses, industries, institutions, other non-residential customers, and customers who receive bills for multi-family structures with more than four units cannot participate in this program and therefore will not be charged a fee.

If you suspect your water service is leaking between your residence and the water main, call the Kirkwood Water Department at 314-984-5936. If it is determined the service line is leaking, the customer will be referred to the St. Louis County Department of Public Works. For more complete information about the program, visit the St. Louis County Website at: www.stlouisco.com/pubworks. Or contact them by mail or telephone at:

St. Louis County Department of Public Works
Water Service Line Repair Program
150 Concord Plaza Shopping Center
St. Louis, MO 63128
314-615-8420