



# EYE ON KIRKWOOD

September 26, 2014 | [www.kirkwoodmo.org](http://www.kirkwoodmo.org)

WHERE COMMUNITY AND SPIRIT MEET®

## HOW CAN RESIDENTS CONTACT THE CITY? STAY INFORMED?

### CONTACT THE CITY: LET US COUNT THE WAYS

- 1) **By Phone:** Call 314-822-5800 for a list of department extensions.
- 2) **By Email:** Send an email to [Info@KirkwoodMO.org](mailto:Info@KirkwoodMO.org).
- 3) **From the City Website:** Use the Citizen Action Center, at [www.kirkwoodmo.org/CAC](http://www.kirkwoodmo.org/CAC), to make a comment or send a request. Please do not use this for urgent situations, such as no power or no water.
- 4) No power, during regular business hours: Call 822-5842.
- 5) No water or water main break, during regular business hours: Call 984-5936.
- 6) No power or no water/water main break, after hours: Call 822-5858.
- 7) **In writing, anonymously:** A new customer service form, the Neighborhood Caretaker Alert form, is now available to residents who prefer a hard-copy form and/or one that is anonymous, to notify the City of problems or issues of importance. The new form, which allows residents to communicate concerns, is an extension of the Citizens' Action Center. The hard-copy form, which provides a unique tracking number and two copies (one for the resident and one for the City), will allow residents to make anonymous comments and then check the Website, at [www.kirkwoodmo.org/Contact](http://www.kirkwoodmo.org/Contact), using their tracking number, to follow up on the outcome of their concern or complaint. The forms may be picked up at City Hall, at the Kirkwood Community Center, and at the Kirkwood Public Library. For additional information, please call 314-822-8506.

- 8) Do you need a copy of minutes from a board, commission, or City Council meeting? Contact the City Clerk's office at 822-5802.
- 9) Are you opening a business and don't know where to start? Visit the City's Website at [www.kirkwoodmo.org/OpeningBusiness](http://www.kirkwoodmo.org/OpeningBusiness).

### DID YOU MISS AN IMPORTANT EVENT OR MEETING? STAY INFORMED WITH THE FOLLOWING:

- 1) **Sign up for the Kirkwood Happenings City e-newsletter.** Recent editions have provided: The Greentree schedule and parade route, reminders about sanitation changes due to holidays, construction and development updates around the City, links to City Council and other meeting agendas, gardening tips, a schedule of OASIS classes at the Community Center, MoDOT highway closings, the Station Plaza schedule of concerts on Thursday nights, and reminders about the pool closing and the dates and times for the dog pool parties. And that doesn't scratch the surface.
- 2) **Check the City Website** when you need information. The home page will have news, holiday information, and upcoming event information, but there are lots of other pages you might find helpful too. From the home page, on the gold, right-hand navigation bar, you can access a City map, which includes the base map (all of the City), aerial views, a zoning map, a map of historic landmarks, and a map showing City parks. From the gold navigation, you can also find the "Safety and Emergency Management" page,

with lots of information for families, businesses, scout troops, and schools. Other information on the Website includes: The City's Sewer Lateral Program, a history of the City and its demographics, the entire Code of Ordinances, the City blog ("All Aboard!"), a calendar of events and meetings, and information on occupancy inspections and permits, building a fence, building a new home, or adding on to an existing one (all under "Building Commissioner").



- 3) **Follow the City on Facebook** at [www.facebook.com/CityOfKirkwoodMo](http://www.facebook.com/CityOfKirkwoodMo). Recent postings include road closings, photos and videos from the Greentree Festival, water main breaks, a video of the Kirkwood firefighters participating in the 9/11 Memorial Stair Climb, holiday sanitation reminders, a food drive and blood drive reminder, a notice about the monthly tornado siren system being canceled due to bad weather, voter registration information, a video of the parks and recreation staff's recent ALS Bucket Challenge, and a listing of job openings with the City. The City maintains four other Facebook pages you can also follow for fun and helpful information: Greentree Festival, Kirkwood Train Station, Kirkwood Arts Commission, and Kirkwood Human Rights Commission.
- 4) **Follow the City on Twitter:** @KirkwoodCity. All Facebook posts, including road closings, get pushed to Twitter, which you can easily access on your smart phone.
- 5) **Read the City blog** at <http://allaboard.kirkwoodmo.org> to get in-depth information on a variety of issues.

## A Message from the Mayor by Art McDonnell

I hope you all enjoyed the Greentree Festival. What an exciting event. Thanks to all on the Greentree Festival Committee, the Parks Department, armies of volunteers, the Police and Fire departments, and of course YOU.

The developments at Kirkwood Road and Manchester are almost finished with approvals. CVS on the west side is now at Architectural Review Board, and the Fresh Thyme development on the east is almost finished with the approval process, except for the location of a cell tower. It will be a new vista as you come south into Kirkwood. The City Hall enhancement project is also moving along, with the final pouring of the concrete steps and plaza areas. If you have noticed the road construction on Adams Avenue, St. Louis County is repaving the road east to Berry Road and part of

the repaving involves adding a bike trail on each side. This will offer a safe connection to the Grants Trail via Holmes Avenue.

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Don't forget the Hands on Kirkwood event on Saturday, October 4. They still need volunteers! Visit [www.handsonkirkwood.org](http://www.handsonkirkwood.org) for more information. Enjoy this beautiful fall weather while you can. Bake an apple pie, make a new friend by talking to someone you don't know, go to a Kirkwood football game, enjoy the high school's marching band, savor those last roses, and give me a call if you would like to chat: 314-497-4036.



Mayor McDonnell and his friend Margaret Stewart (8 years) ride in the Greentree parade on September 13.

### UTILITY METER UPGRADES BEGIN IN OCT.

The City will begin a comprehensive water meter replacement program in October that will upgrade or replace approximately 10,340 meters. Residents were notified earlier this year in utility bills that the City would implement an automatic meter reading (AMR) system starting in the Fall. The City has hired Utility Metering Solutions (UMS) to perform this upgrade and replacement project. This improvement to the City's water distribution system adds an electronic meter-reading capability and allows the City to replace meters that have served beyond their estimated useful life.

The new "smart" meters will minimize the need for personnel to go onto property or inside the home, and they will eliminate the need for estimated bills. With the new system, Kirkwood Water will have the ability to detect if a leak or backflow problem is occurring in a resident's plumbing system. The project is predicted to take about six months to complete. A list of frequently asked questions and answers will be posted on the City's Website within the next few weeks.

### KIRKWOOD RECEIVES EXEMPLARY AUDIT RESULTS

Hochschild, Bloom, and Company, an external auditing firm, have completed their audit of the City of Kirkwood and found the City to be in compliance with generally accepted accounting principles. The auditors believe the audit evidence they obtained is sufficient and appropriate to provide a basis for their audit opinion, which is that Kirkwood's financial statements present fairly, in all material aspects. This is the best opinion that can be given on financial statements.

In presenting her findings to the City Council at its September 18 Work Session, Tammy Alsop, CPA, CFE, who is a partner at Hochschild, remarked that she uses Kirkwood "as a good example" of how a City should handle its accounting processes. Hochschild gave the City an "Unmodified Opinion" report, which means the auditors were able to access all the data they needed and in the proper formats.

### KIRKWOOD-OAKLAND DAY OUT OCT. 4

The Kirkwood Police Department will hold a "Day Out" Open House on Saturday, October 4, from 10:00 a.m. to 2:00 p.m. The event will be held on the parking lot between City Hall and the Police Department, 131 W. Madison Avenue.

Activities include car seat inspections, food, music, games, and the KLAASKIDS Foundation Print-a-Thon. Guests include: Powder Valley; Kirkwood Fire, Electric, and Parks/Recreation departments; Kirkwood Public Library, and St. Anthony's Medical Center for bike helmet fittings, among others. Food treats from Walk-Away Waffles, Pretzel Boy's, Rocket Fizz, Kellogg's, and Palo Popcorn.

### THE BIKE-WALK-PLAY KIRKWOOD SCHEDULED FOR SATURDAY IS CANCELED

Due to a lack of volunteer availability, the "Bike-Walk-Play Kirkwood" event on Saturday has been canceled. The City supports walkability and will work to reschedule this in the future.

### ART AT THE STATION

The Kirkwood Area Arts Council will feature the metal work of Jeff Mueller from September 29 through November 3, with an opening reception on Thursday, October 2, from 5:30 to 7:00 p.m., at the Kirkwood Train Station. Exhibits and receptions are free and open to the public. Art may be viewed when the station is open for passengers.

### PICNIC RESERVATIONS - FALL RUMMAGE SALE

Kirkwood residents can now make their reservations for picnic sites and pavilions beginning November 3. This is a change from the past, when reservations did not open until January. This new policy was implemented in response to resident feedback.

**Fall Rummage Sale Time Correction:** The rummage sale at the Community Center on Saturday, October 4, will run from 8 a.m. to Noon. Free cup of coffee to the first 100 shoppers.

### ORDER OF PLOWING REMINDER FOR CITY STREETS

When snow falls, City plowing crews focus first on the main roads, such as Kirkwood Road, Geyer Road, Essex, Woodlawn, Woodbine, Couch, etc. Cleaning these streets first allows emergency vehicles to get through when needed. During this first stage, street crews also work on hills and bridges. Crews do not begin to work on secondary streets until the snow stops. Secondary streets include Taylor, Fillmore, Dickson, Quan, Rose Hill, Clay, Lindeman, Harrison, Peeke, and Ann. When all those are done, crews move to subdivision streets and clear those. **PRE-TREATING:** When possible, crews pre-treat all City streets when a storm has been predicted. However, in some storms, when the temperatures are very low, pretreating may not work very well.

### Kirkwood Meetings Calendar

10/1	Planning/Zoning, 7pm
10/2	City Council 7pm, WS 6pm
10/3	Citizens' Finance Committee, 7am
10/6	Architectural Review Board, 7pm
10/8	Landmarks Commission, 6:30pm
10/9	Council Work Session, 7am
10/10	Citizens' Finance Committee, 7am
10/13	Board of Adjustment, 7pm
10/14	Human Rights Commission, 6:30pm
10/15	Library Board, 5:30pm, at Library
10/15	Planning/Zoning, 7pm
10/16	City Council 7pm, WS 6pm
10/17	Citizens' Finance Committee, 7am
10/20	Architectural Review Board, 7pm
10/21	Arts Commission, 5:30pm
10/24	Citizens' Finance Committee, 7am
10/27	Park Board, 7pm, Community Center
10/28	Urban Forestry, 7pm
10/31	Citizens' Finance Committee, 7am

Except where noted, meetings are typically held at Kirkwood City Hall, 139 South Kirkwood Road. Please check the Meetings Calendar on the City's Website for agendas, room locations, or any last-minute changes. Meeting agendas are also posted at City Hall. CC=Community Center

*Eye on Kirkwood* is published 12 times per year on the last Friday of every month by the City of Kirkwood, 139 S. Kirkwood Road, Kirkwood, MO 63122. For information or questions about content, contact the City's Public Information Officer, Beth von Behren, at 314-822-5894. To sign up for the weekly electronic newsletter, send an email to [Info@KirkwoodMo.org](mailto:Info@KirkwoodMo.org).

**Kirkwood City Council:** Mayor: Arthur J. McDonnell. Council Members: Gerry Biedenstein, Gina M. Jaksetic, Paul Ward, Bob Sears, Nancy Luetzow, Tim Griffin. **Kirkwood Administration:** Chief Administrative Officer: Russell B. Hawes. City Clerk: Betty Montano. To reach the City Clerk or Council, call 822-5802. To reach City offices, call 822-5800 for a list of extensions. The City Council meets on the first and third Thursdays of the month at 7:00 p.m. at Kirkwood City Hall, 139 S. Kirkwood Road. The public is invited to attend. For information about other meetings, City services, and events, visit the City's Website: [www.kirkwoodmo.org](http://www.kirkwoodmo.org).